2022 USERS' GROUP

Location: Marion County, FL Emergency Operations Center
Date: Wed-Fri May 11ᵗʰ-13ᵗʰ   Time: 8:00 - 5:00   Software training at the facility.

!!! Special Friday Workshops Open to all First Responders (Not just MdE Clients)

Workshops provided by TheDispatchLab/Denise Amber Lee Foundation. Price = $175/person/workshop if not attending the 3-Day User's Group

Building Trust on Both Sides of the Console Friday 5/13 0800-noon

It can be hard to get along well with those on the other side of the radio at times. We are all one team, but at times have different goals. This course explores the three main parts of developing trust and positive relationships with the first responders on the other side of the radio. Learn ways to help develop trust and open communication even if you never see that officer, firefighter, or paramedic.

Standardizing PSAP Training Protocols Friday 5/13 1300-1700

MdE is hosting an afternoon discussion on Day 3 regarding the trending topic of **standardizing training protocols** in PSAPS. Join us in examining this controversial idea and share insights to the Pros/Cons of regulating these requirements.

May 11-12: Users Group Workshops for PeACEqPro™/ADORE™

For those attending the 3-day Users Group, choose what you'd like to attend, whether you currently use these modules or are simply interested in learning about them.

Performance Evaluations/ADORE Field Training modules:

Do you have different Performance Evaluations for different jobs? Learn how to customize templates, add **Performance Improvement Plans**, Commendations, and Remedial Training. Automate FTO/PTO/Custom Field Training Program documents such as DOR, Daily Activity Log, Task List/Checklist; CTRs; Journal; PBLE; End of Phase, etc.

Employee Records Management/Class modules:

Understanding the End result – What type of reporting does your department need? Monitor Employee job requirements to **maintain compliance**; ensure training/qualifications are provided in a timely fashion and before they expire.

Assets/Inventory/ Firearms Qualifications:

Edit and add Equipment Types/Fields. Customize fields for each type of equipment/asset tracked. Request the **types of reports** needed for your department. Learn how to specify Requirements based on Firearm Type used to qualify, e.g. Handgun, Shotgun, Rifle.

Testing & Class Registration/eLearning modules:

Get hands-on with the Testing module to input multiple choice quizzes and **create your own question bank** with randomization. Input Live classes and e-workshops to the catalog system and learn how to allow employees/students to log in and sign up for training.

NOTE: For those not attending the Day 3 afternoon Round Table, *SCHEDULE* One-One sessions with an MdE Trainer on your department-specific areas of focus.

To Register Now: [Click Here](#)
Or to Reserve your spot: [Save My Spot](#)
PHONE: (877) 500-5396 * www.MdE-Inc.com